Skyward User's Manual

Skyward School Business Suite,
Citrix Metaframe Win7/IE11 solution -

Prepared for
Leon County School District

Date: April 29, 2015
Version 1.0

ISCORP™ Integrated Systems Corporation | **SKYWARD®**

Log in

User name:

Password:

Advanced Options >>>

Log In

Welcome

Welcome to the ISCorp site for the Skyward application.

Message Center

If you are required to change your password (or choose to change it), the requirements are:

Passwords must include at least one number, one uppercase character, a
8 characters in length. You may not use part of your name or organizatio
You also may not use a previous password.

The latest Citrix clients may be downloaded from **here**

TABLE OF CONTENTS

DOCUMENT CONTROL

Author	Skyward Management Team		
Title	Citrix Metaframe Win7/IE11 solution		
File Name	Document1		
Milestone	End User Training		
Last Edited	4/29/2015 9:11 AM		
Number of Pages	7		
Version	**Revision Date**	**Revision Comments**	**Author**
1.0	3/30/2015	Created Document	Scott Whittle

PaC - CITRIX Metaframe and Win7 with IE11 Solution

Some employees are experiencing problems with signing on to PaC with Win7 OS and IE11. The common problem seems to be the ICA file association is being corrupted or lost randomly.

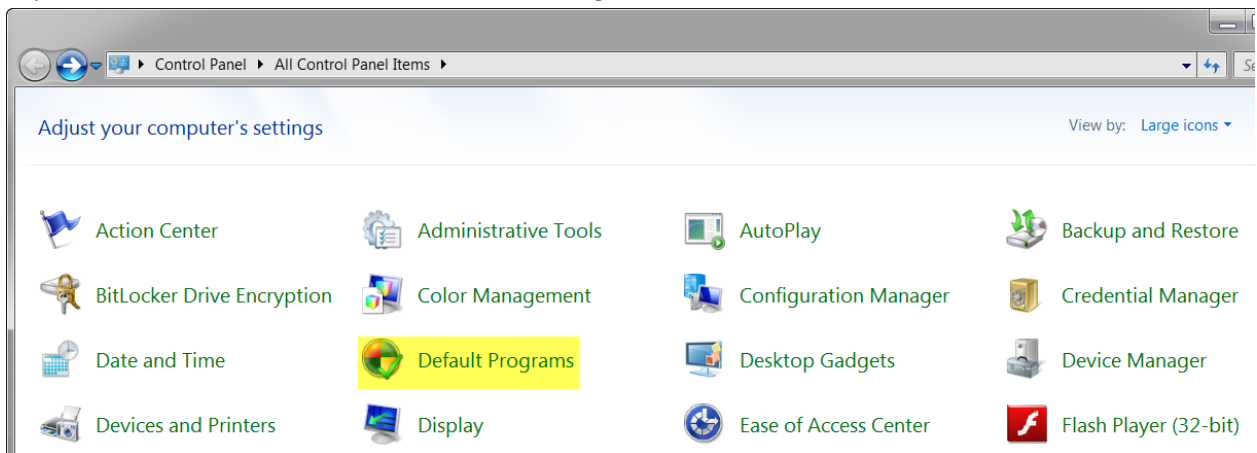Listed below are two solutions.

Solution #1 – Install Firefox

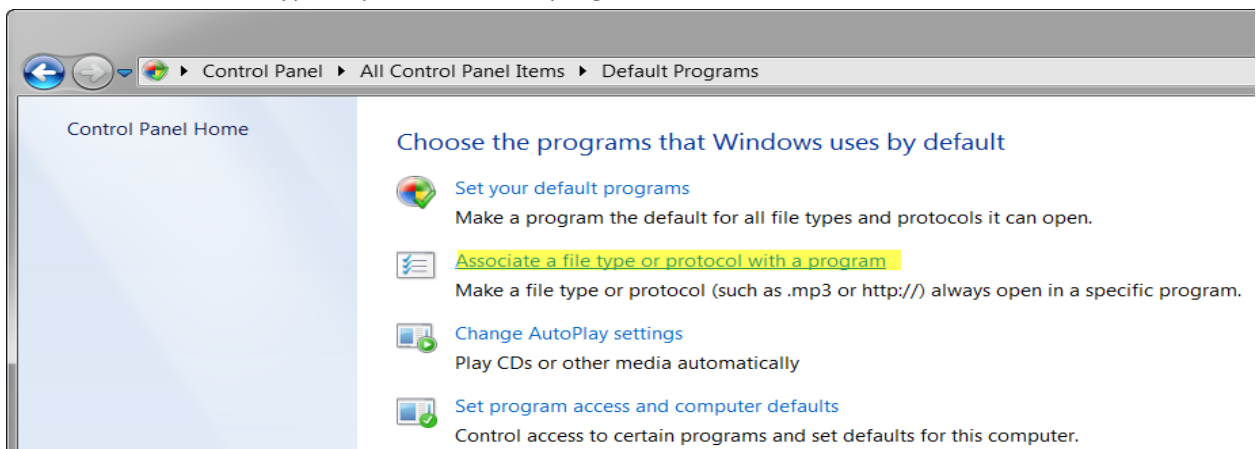1) Install Firefox Extended Support Release (ESR)
   It is available through SCCM by request or from \\tis-altiris\Images\CD\Firefox ESR 31. There are configuration files and settings that are applied when installed using the installFF31.0W7.BAT.

Solution #2 – Fix the file association
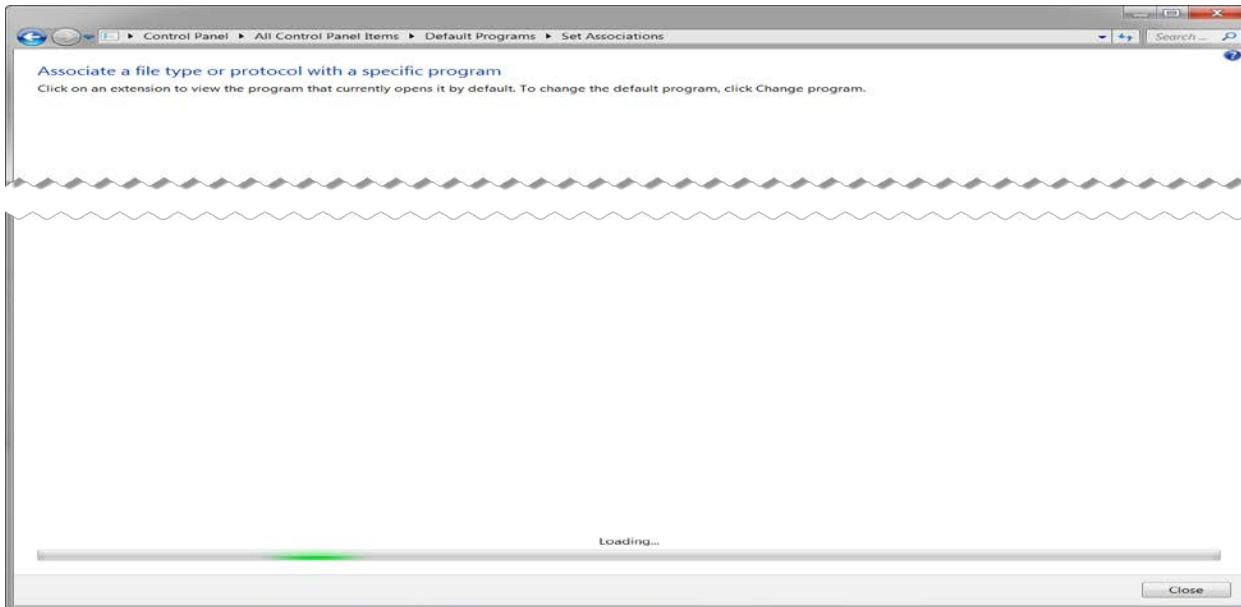
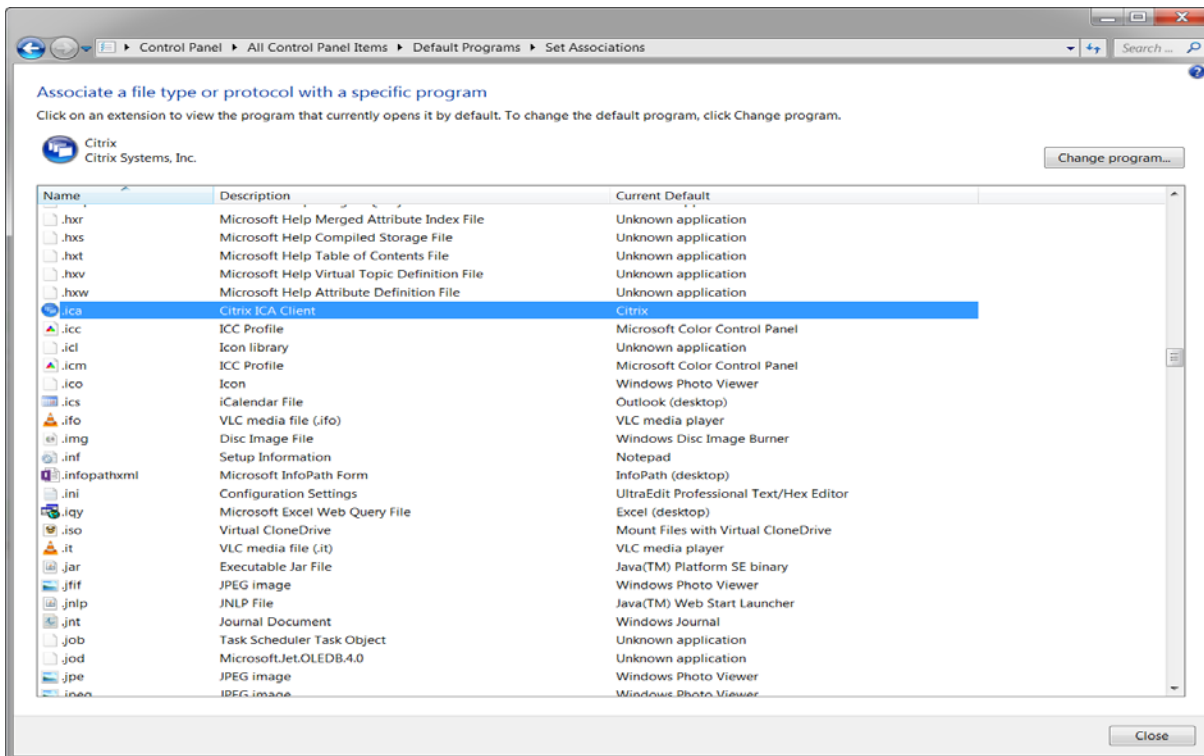1) Open the Control Panel then click on Default Programs.

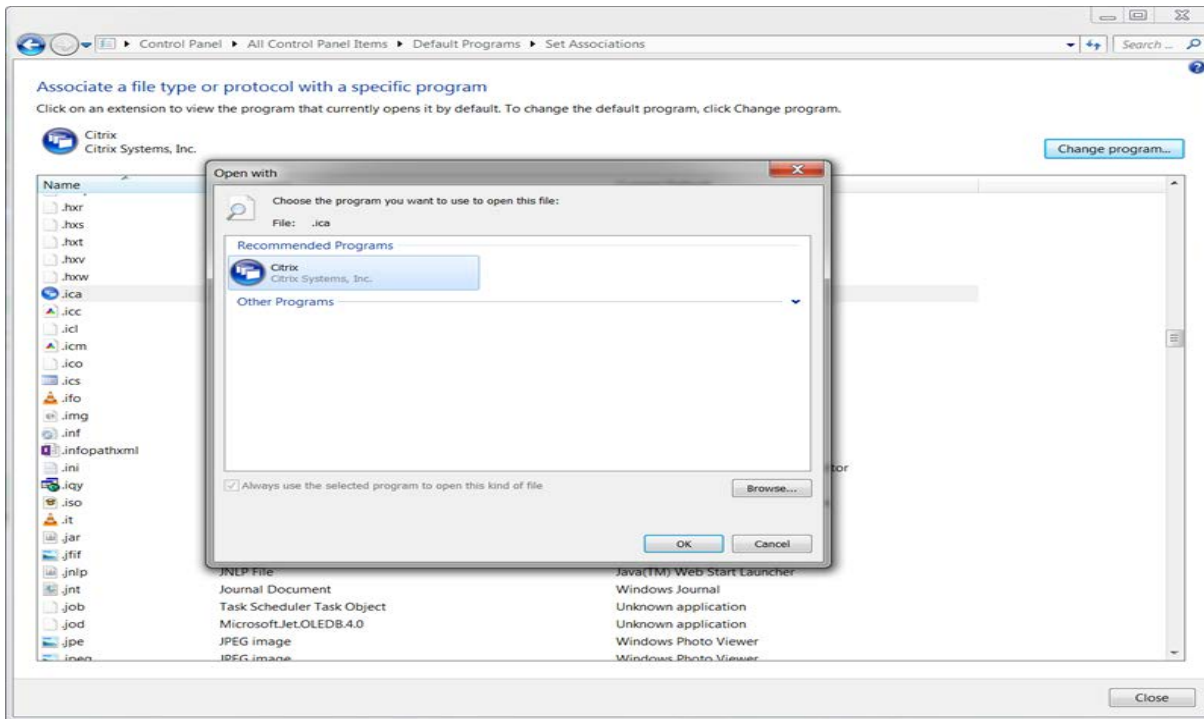
2) Select Associate a file type or protocol with a program
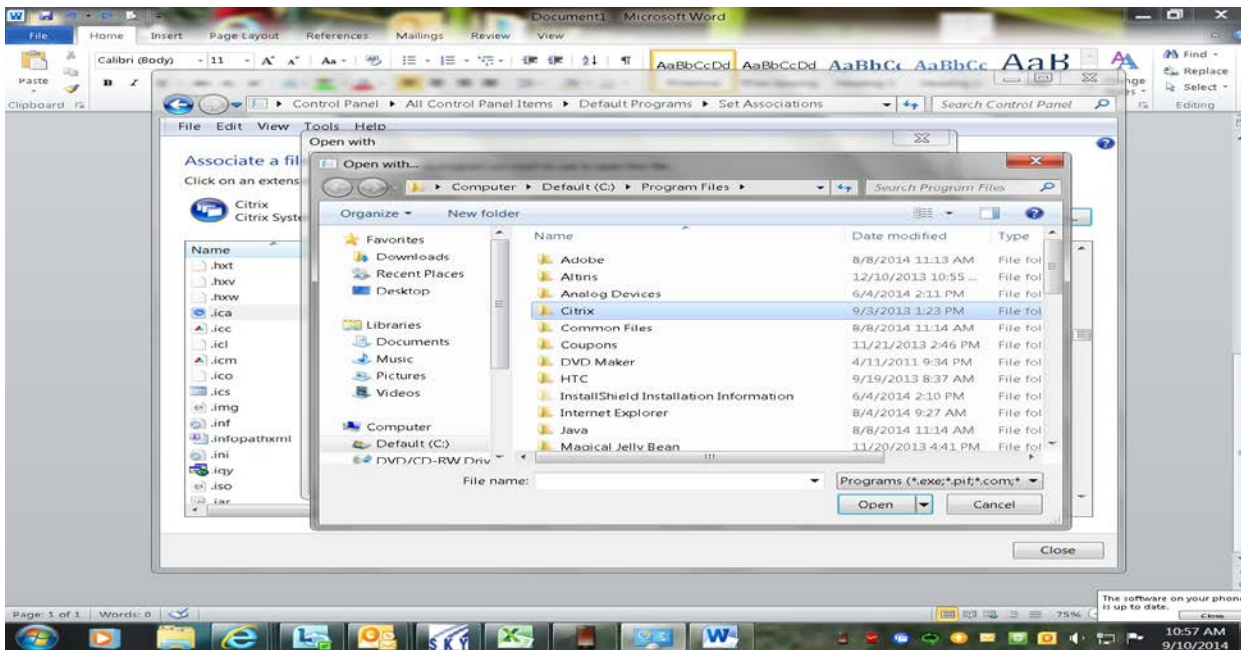

3) Click on Associate a file type.
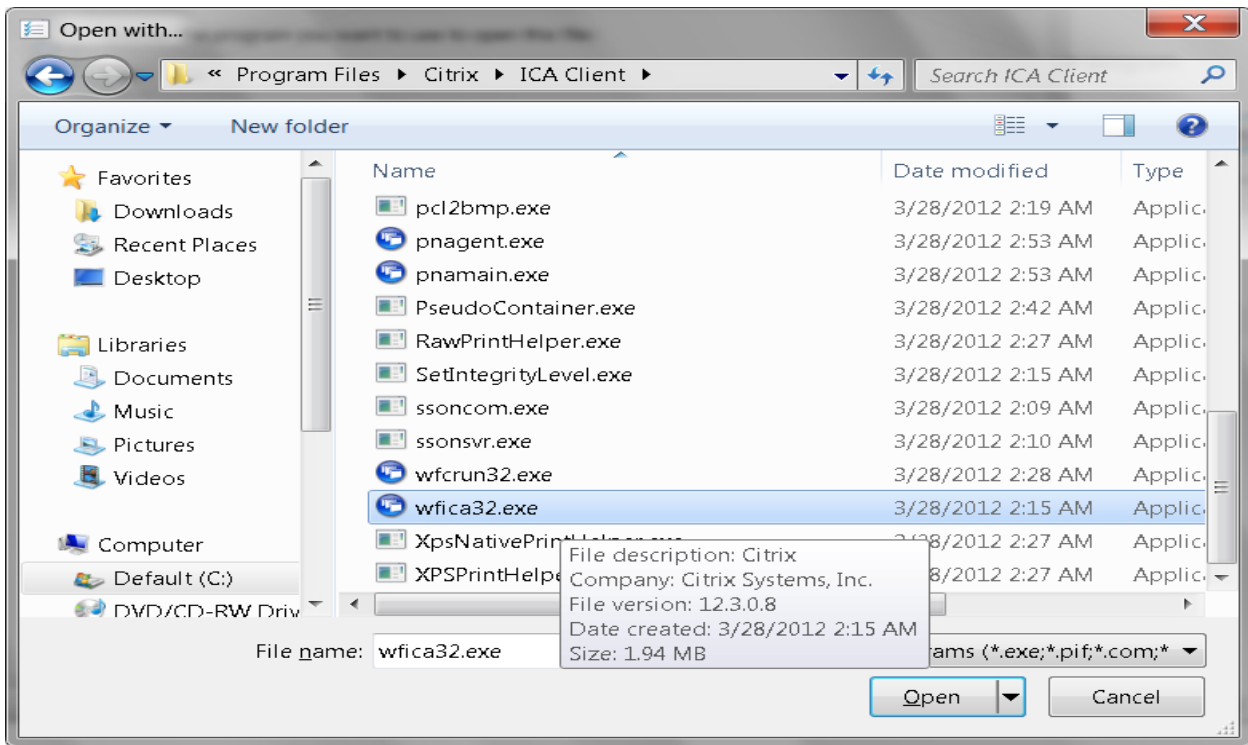
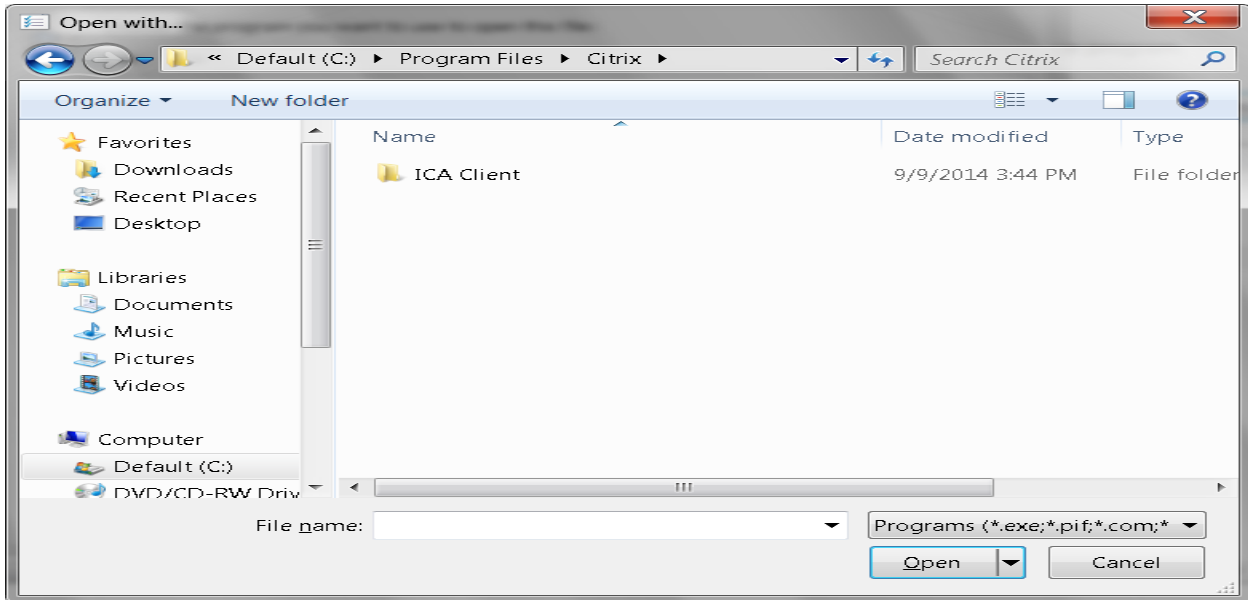4) Scroll down to the Name (.ica) – Citrix ICA Client.

5) Click on the Browse from the "Open with" screen

6) Click on C\Program Files\Citrix

7) Click on ICA Client then scroll down to **wfica32.exe** then click Open.

8) Click on OK the file association is corrected. Now click on the PaC and log back in.

Open with

Choose the program you want to use to open this file:

File: .ica

Recommended Programs

Citrix
Citrix Systems, Inc.

Citrix
Citrix Systems, Inc.

Other Programs

☑ Always use the selected program to open this kind of file   Browse...

OK   Cancel